



CARITAS DiSAN – Families & those outside
Mark Turnbull, CEO





Out There

- Registered Charity
- Greater Manchester Based
- Established back in 2006-DCSVP
- Vincentian Family
- Offer a range of support to families of prisoners
- Over 1000 families since start

Prison Experience- Facts and Context

- Prison Population- 78,877 ₁
- Increased in last 30 years by 70% – declined in last 2 ₂
- 5 % Female ₃
- Highest imprisonment rates in Western Europe ₄
- Current challenges- safety/conditions
- Effective? 48% reconvicted within 1 year ₅
- Positives- some real examples of good work

1. 20 November 2020- Gov.uk stats
2. Bromley Briefings Autumn 2018
3. Women In Prisons.org
4. Bromley Briefings Autumn 2018

The issues for families

Practical

- Visiting
- Financial – Income and Benefits
- Housing



Emotional

- Shock
- The Question of Why?
- Shame
- Anxiety
- Children
- Disclosure
- Stigma- role of media



1 to 1 support



- 87 families in 2019/20
- Home Visit
- Listening and Understanding
- Supported actions to resolve problems
- Working with others
- Long Term

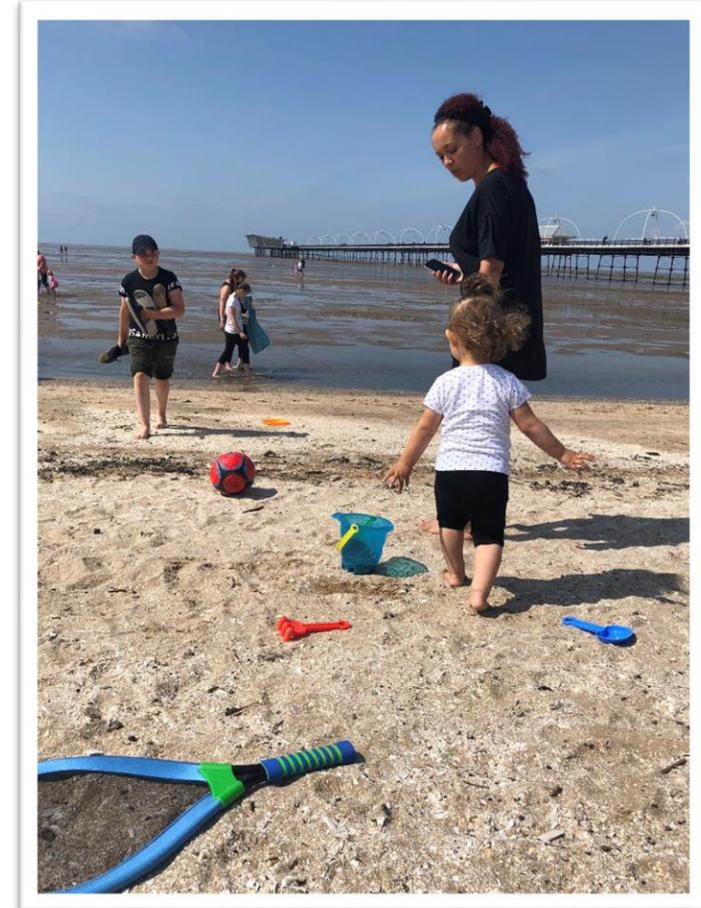
Wellbeing Days

- 3-4 a year
- Access to wellbeing support
- One off sessions



Family Days/ Activities

- Full days- 2/3 a year
- Smaller activity sessions – arts & crafts
- 1 to 1 work-Drawing and Talking



Covid19



- Needs change- needed to respond
- Digital became critical
- Office and Home Working
- Financial Survival
- Still going to be need going forward

Client Feedback is vital to ensure that the service we provide is tailored to each individual we support.

We listened to the voices of some of our elderly clients who are isolating during the COVID-19 pandemic and soon realised that fresh fruit and veg was not easily accessible to these individuals who are house bound with no family support.

We decided to put together a small hamper filled with fresh produce and some simple recipe ideas!

'I want to pass on my gratitude to the whole team, loved the biscuits they were a real treat'

Feedback

'I was overwhelmed by the amount of lovely food, and how colourful it all looked, really cheered me up after a difficult few days'

'I can't even remember the last time I got a bunch of flowers, so thoughtful and kind of you all'



"I don't think I would be here today if I had not had their support"



Case Study Pauline

Pauline is a retired woman who approached the charity when her daughter was on remand for an offence. Her daughter's imprisonment had a significant impact on Pauline as she became overnight the carer for her 11 year old granddaughter. We have supported Pauline with making contact with her daughter in prison, making visits, support around benefits and housing and generally being a listening ear. This was particularly important when the story of her daughter's imprisonment got into the local press. Practically we have supported with her granddaughters' transition to a new school and the provision of school uniform. Pauline's daughter has now been sentenced to 8 years in prison and the charity will continue to support here and her granddaughter as they need us during that period

Case Study Maria

MF was referred to us by a prison in London following a concern from a prisoner about his partner and family in the North West.

Out There's family support worker visited a very distressed MF at home taking basic food and other items on the first visit to deal with the immediate situation.

Concerns developed about her children's wellbeing and having developed a relationship of trust the family support worker made a referral to local children's services with MF's consent. Assessments were made and whilst there was no ongoing role for the Local Authority this work was a catalyst for the involvement of the children's school and greater pastoral support for them. Our support has increased MF's confidence to access other welfare support including for food and essential items for the children. On one of the home visits MF told the support worker that the children referred to her as 'the fairy – because I help their Mum to be happy and bring them food and toys'.

How you can help?



- Awareness raising- within orgs- social media
- Volunteering opportunities
- Collective support for families