

| VOLUNTEER ROLE DESCRIPTION | |
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| ROLE TITLE | SJWS - Befriending Service Volunteer |
| SUMMARY | The volunteer will join a dedicated team, to help in the provision of support for lonely and socially isolated older people. Providing a befriending service and occasional transport to shopping and various appointments i.e. doctor and hospital. |
| RESPONSIBLE TO | Older Persons Manager |
| COMMITMENT LEVEL | On a regular basis, such as weekly or fortnightly. |
| DURATION | Approximately an hour or more on a day and time to be agreed with the client. |
| LOCATION OF ACTIVITY | At the client's home or different locations based on the service user's needs. |
| CORE TASKS | <p>Befriending older people and providing social stimulation through conversation.</p> <p>Providing a listening ear and support to clients.</p> <p>Support at social occasions / organised events.</p> <p>Support to attend important appointments.</p> |
| PERSON SPECIFICATION | <p>The role would suit someone who is friendly, kind and who will adhere to our confidentiality policy along side the other policies and procedures of Caritas Diocese of Salford . This position is very rewarding, and would suit a person who is flexible and happy to work in a team and as a lone worker or in pairs.</p> <p>This role requires an ability to engage with older people to deliver the service in line with agreed procedures and systems.</p> <p>Driving licence with use of car is necessary.</p> |
| TRAINING PROVIDED | <p>Introduction to the befriending service and induction to Safeguarding when working with clients.</p> <p>Lone Worker training, Health and safety, Safeguarding and administrative processes.</p> <p>Any additional training required, will be approved by a manager.</p> |